



**healthwatch**  
Somerset  
local health and care shaped by you

**healthwatch**  
Somerset

Please seal leaflet with this panel showing, then pop it in a post box or at a Post Office. No address or stamp required.



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Healthwatch Somerset  
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Woodlands Business Park  
Bristol Road  
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TA6 4FJ



Moisten here

### Healthwatch

Somerset is the county's independent health and care champion. We exist to ensure that people are at the heart of care.

We need **your feedback** to help us make health and care services better **across Somerset**. Tell us about a recent experience, **good or bad**.

### Please tick the type of service:



Social care



Hospitals



Dentists



Pharmacies



GPs



Care homes



Opticians



Emergency care



Community health

Please tell us the name of the service you used, e.g. Jones GP Practice.

How do you rate your overall experience of this service? Please tick.



very bad



OK



very good



### What happened?

Tell us about your experience:  
What was good?  
What could have been better?  
How did you feel after your care?



When did this happen?

**Are you?** Please tick.

- Patient/service user
- Carer
- Relative
- Visitor
- Service provider
- Professional

Name (optional)

What gender do you identify yourself as?

- Female
- Other
- Male
- Prefer not to say

What is your age?

Do you consider yourself to have any of the following?

- Long-term illness
- Mental health disorder
- Physical disability
- Sensory disability
- Learning disability
- Other
- None
- Prefer not to say

### Keep in touch

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