

## Support our new campaign #BecauseWeAllCare

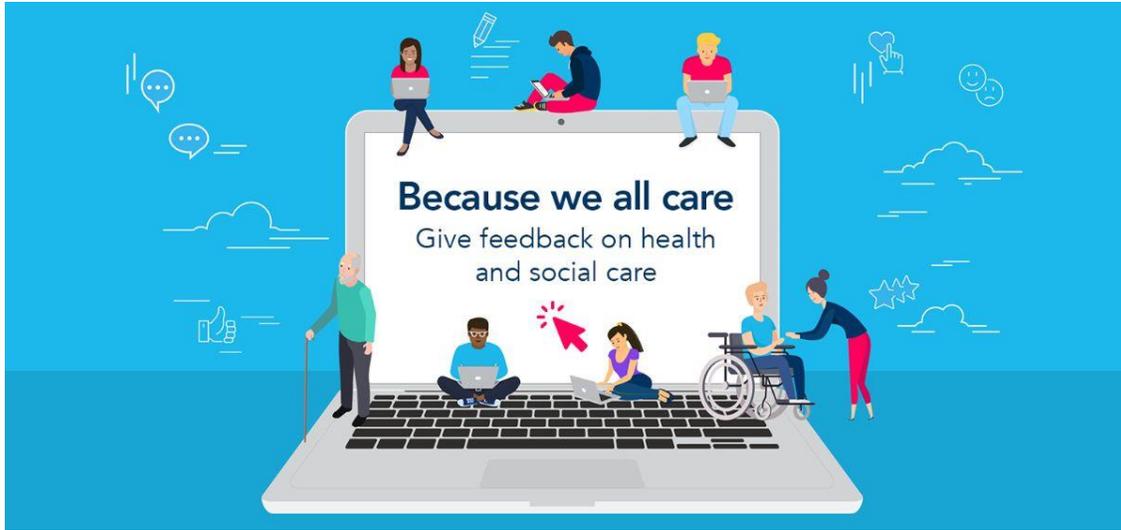
COVID-19 has resulted in changes to our NHS and social care services. 62% of people in the South West say they are more likely to take steps to improve health and social care services since the pandemic. In response, we've joined the national #BecauseWeAllCare campaign, calling on Somerset residents to share their experiences of care during COVID-19 to help services reflect, recover, and rebuild.

We are particularly keen to understand the impact on social care, care homes and home care; on changes made to treatment plans and consultations; and on people's experiences of being discharged from hospital.

Share your feedback and encourage others to support our campaign by completing our online survey: [smartsurvey.co.uk/s/CoronavirusHWS/](https://smartsurvey.co.uk/s/CoronavirusHWS/) or call us on 01278 264405.

Read what people are saying about Somerset's health and social care during COVID-19, and find out what national research has revealed about how people in the South West view feedback on care. [Read more...](#)

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## We also want to hear from Somerset residents more generally about...

- Young people and children's experiences of accessing health and social care services.
- Patient's experiences of GP referral to treatment.
- The experience of patients who are discharged from hospital into care homes due to their continuing health care needs.

[Get in touch](#) with us to share your stories.

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## Job vacancy: Lead our exciting new 'Young Listeners' project

**Youth Engagement officer**  
**[12-18 month fixed-term contract or secondment opportunity]**

We are looking for a dynamic, experienced Youth Worker to lead an exciting new 'Young Listeners' project.

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We want to ensure that children and young people from across the county are listened to and heard by the people who buy, plan and run health and social care services in Somerset. You will lead the project and recruit, train and support a team of 10 young listeners who will in turn engage with other children and young people from across Somerset offering a peer-to-peer engagement approach.

You will need a can-do attitude, be enthusiastic and a 'people person'. You will also need to be a team player who enjoys being part of and contributing to a small and dynamic team.

For more details, [visit our website](#) and download our job application pack. **The deadline for applications is Friday 28th August**, with interviews being held on Friday 4th September 2020.

**Tell us what matters to you and help make health and social care better for your community**

**Healthwatch Somerset** is the county's independent health and social care champion. We exist to ensure that people are at the heart of care. Our dedicated team of staff and volunteers listen to what people like about local health and care services, and what could be improved. These views are then shared with the decision-making organisations in the county, so together we can make a real difference.

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