

local health and care shaped by you

healthwatch
Somerset



Working
together
to make health
and care better
for our **local**
community

We want to hear from you!

Our dedicated staff and volunteers go out and about across the county to meet people of all ages and find out about their experiences of health and care services in the county.

We are independent from the NHS, local authority and any other health and social care service - so you can talk freely about your experience.

We want to know what you think about local:

- hospitals
 - dentists
 - home care services
 - GP surgeries
 - mental health services
 - opticians
 - care homes
 - pharmacies
 - ambulance services
- plus other health and care services in the county.

With a seat on the Health and Wellbeing Board, Healthwatch Somerset has the power to make a difference.



Healthwatch Somerset is the county's independent health and care champion. We exist to ensure that people are at the heart of care.

Our **dedicated team** of staff and volunteers listen to what people like about local health and care services, and what could be improved.

These views are then shared with the decision-making organisations in the county, so together we can **make a real difference**.

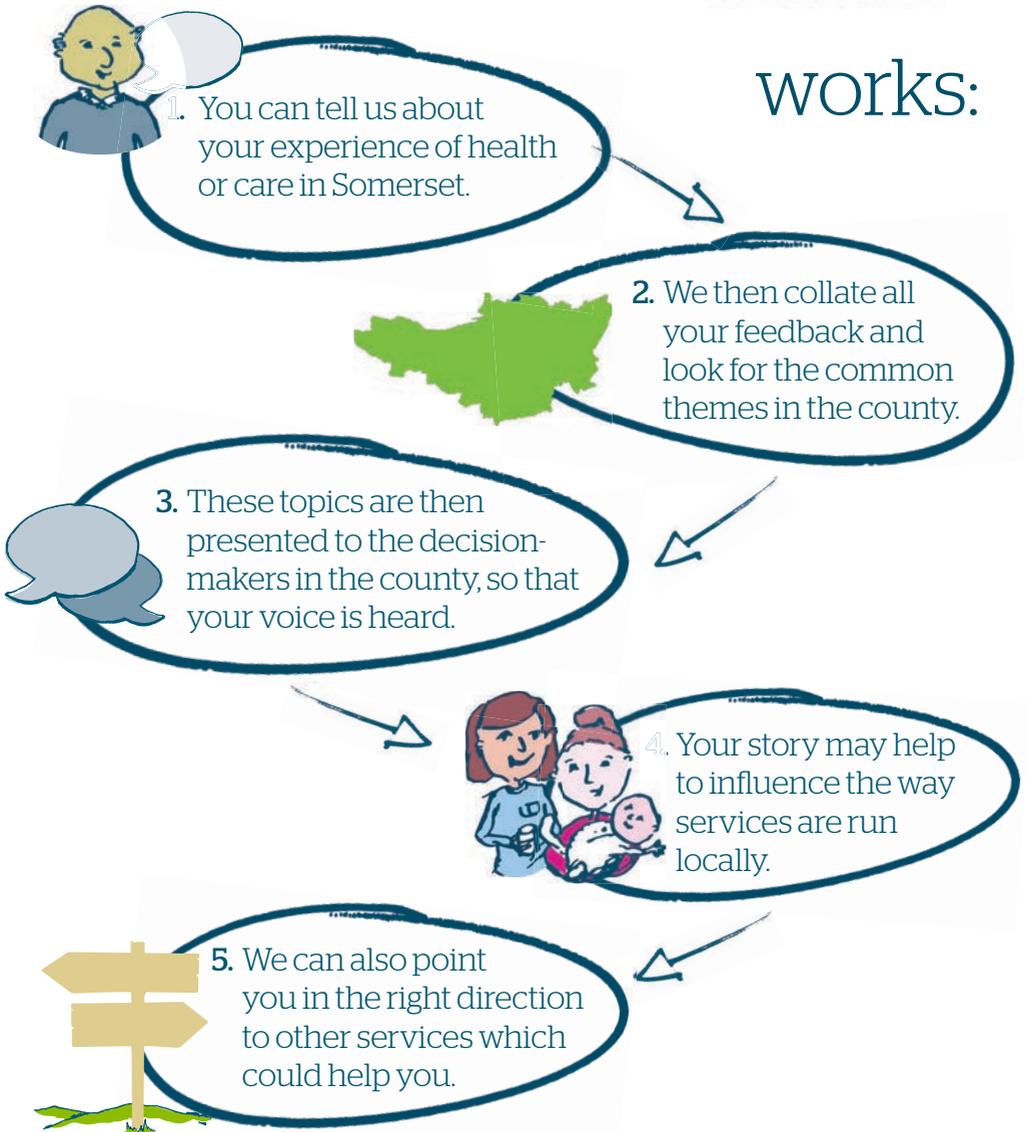
People can also speak to us to find information about health and social care services available locally.



This is how



works:



A portrait of an elderly man with white hair, wearing a grey suit jacket, a white shirt, and a dark blue tie. He is smiling slightly and looking towards the camera. The background is a blurred green hedge.

“My wife died seven years ago and we experienced both good and not so good things with her health care. My daughter also had a stroke several years ago and is still in hospital. Healthwatch Somerset gives people a voice on the way local health services are run and can help patients and carers perhaps in similar situations to my own.”

**Former ambulanceman and Healthwatch Somerset volunteer
Bob Champion from Shepton Mallet.**

Your views and experiences mean a lot.

Please get in touch and **share your story** with us and help make care better for our local community.

01278 264405

info@healthwatchsomerset.co.uk

healthwatchsomerset.co.uk

or talk to us when we are out and about at community events in Somerset. (See our online events calendar for an up to date list of places we will be visiting.)

We hope to speak to you soon.

 @HWatchSomerset  HealthwatchSomerset